1. Dial 999 (Emergency Services)

When you dial 999, the operator will ask which service you need (Police, Fire, Ambulance, etc.). You will choose "Police."

Operator:

"Emergency, which service do you require?"

You:

"I need the police, please."

2. Explain the Situation

After connecting with the police, you will need to explain the situation clearly.

Operator:

"Please tell me exactly what has happened."

You:

"Hello, I am a parent at a Japanese Saturday School in London. I am on school grounds, and there is an intruder who has entered the premises without permission. We have tried to stop them, but they are not listening to our requests to leave."

3. Provide Important Details

The operator will ask for more details, such as the location, description of the intruder, and your contact information.

Operator:

"Can you give me the location of the school?"

You:

"The school is located at Old Farleigh Road, Selsdon, South Croydon CR2 8YB. It's a Japanese Saturday School held at Croydon High School School yard / building, and the intruder entered through the front gate."

Operator:

"Can you describe the intruder?"

You:

"The intruder is a [describe the intruder, e.g., male/female, age, clothing, etc.]. They are wearing [describe their clothing, if possible]."

Operator:

"Are there any weapons or threats involved?"

Van.

"No, there are no visible weapons, but the intruder is not responding to our requests to leave."

4. Confirm the Action

The operator will confirm the details and send police to the location.

Operator:

"Stay on the line, we are dispatching police officers to your location. Please ensure the area is as safe as possible in the meantime."

You:

"Thank you. We will make sure to stay safe and try to keep an eye on the intruder until help arrives."

5. Additional Instructions (if needed)

If the operator needs more information or gives additional instructions, follow them closely. Always stay calm and provide as much detail as possible.